

15th July 2002

«Mr»
«Name»
«Address»
«Town» «Postcode»

Dear «Salutation»,

I last wrote to you in April, about some changes to our process and it is opportune to provide you with an update of the compliance audit process. I also want to inform you of a number of important initiatives that you will need to be aware of.

Compliance Audit

The new procedure is in place with a pass audit required prior to tie in for all underground and overhead option 2 work (ie work performed by your own selected recognised contractor). To assist in the process of arranging the audit an "Audit Request" form has been developed. This form contains all the details that need to be completed in requesting an audit. You can fax the Audit Request to any of the following Powercor approved auditors of your choice or e-mail to them. Attached is a copy of the process and the audit request form.

Auditor	Distribution Auditing Services Pty Ltd	Health & Safety Auditing Pty Ltd
Name	Peter Gillham	Colin Snowden
Address	PO Box 1155 Bairnsdale Vic 3875	215 Richards St Ballarat Vic 3350
Phone	0419 889 616	0438 250 718
Fax	03 5156 4805	03 5338 7329
E - Mail	Das@net-tech.com.au	hsauditing@hotmail.com

High Voltage Rebate

Powercor have made available a HV rebate claim form. This form is available on the Powercor contractor's Internet site. As explained on the form any claims made by other than the contracted customer with Powercor must be accompanied by a duly authorised notice of assignment.

Should you wish further information please contact Colin Jenkins on phone 5327 2360

Yours faithfully

Mick Belcher
Network Connections Manager
Powercor Australia Ltd.