



CitiPower Pty  
ACN 064 651 056

## CLAIM FORM – VOLTAGE VARIATION

***This form is to be used when making a claim against CitiPower for damages or losses. Your claim will be processed more quickly if you provide all the information requested. We may contact you if information is missing.***

**Claim No:**  
(Office Use Only)

**Please note:** Compensation you may be entitled to is paid in accordance with Electricity Industry Guideline No 11, Voltage Variation Compensation. A copy of this guideline is available via CitiPower's Internet site or on request.

### Are you claiming as a:

Residential Customer  Business Customer  Other Affected Party

#### 1. Customer Details

Surname or Company Name \_\_\_\_\_

First Name or ACN/ABN \_\_\_\_\_

Home Telephone ( ) \_\_\_\_\_

Work Telephone ( ) \_\_\_\_\_

#### 2. Service Address (as it appears on your electricity bill)

Customer Name \_\_\_\_\_

Street Number & Name \_\_\_\_\_

Suburb \_\_\_\_\_ Postcode \_\_\_\_\_

#### 3. Postal Address (if different from above)

Street / RMB / PO Box \_\_\_\_\_

Suburb \_\_\_\_\_ Postcode \_\_\_\_\_

#### 4. National Metering Identifier (NMI)

(This will appear on your electricity account)

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5. Date of Incident      \_\_\_\_ / \_\_\_\_ / \_\_\_\_

6. Time of Incident      \_\_\_\_\_

(If we cannot verify the incident we may ask you for further information)

#### 7. Describe the damage suffered due to the voltage variation

(Please attach any additional pages if necessary)


